

# TAKE THE PAIN OUT OF SSL/TLS

Is your certificate authority keeping up?



Are you able to maintain compliance?

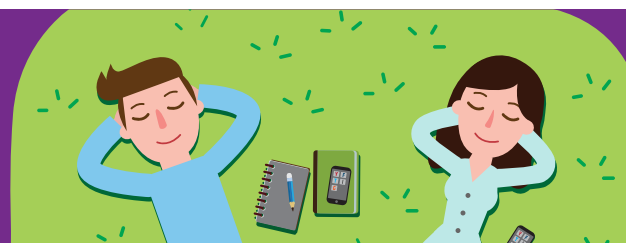


Are your SSL/TLS issues quickly resolved?



Do you have full visibility of your complete certificate inventory?

## 4 WAYS ENTRUST DATACARD DELIVERS PEACE OF MIND

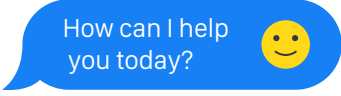


### 1 WORLD CLASS SUPPORT



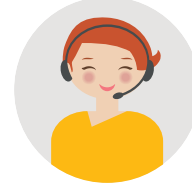
Our support and verification teams have your back with follow-the-sun support.

### 2 FAST RESPONSE TIMES



**32 seconds**

Average hold time on chat prior to engagement<sup>i</sup>



**8 seconds**

Average hold time for phone calls prior to service<sup>ii</sup>

### 3 SUPERIOR RESOLUTIONS

Our support team ranks highly in customer evaluations, and we're committed to continuous improvement

**4.69 out of 5**



Average customer satisfaction with resolution

*We recently just switched over to Entrust Datacard last month, and I am still amazed how smooth this process has been. I went from waiting hours or days on getting certs issued from Symantec, to like almost 1 or 2 minutes with Entrust Datacard. We should have done this years ago.*

Excerpt from SSL Shopper Review

### 4 DISRUPTION-FREE SERVICE

Alerts and notifications keep you apprised of certificate activity to help maintain business continuity



We build trust through one-on-one customer relationships and expert support specialists, assuring confidence in your brand security so you can deepen customer engagement.

But, don't take our word for it.

Here's what others have to say:

**Best Customer Service**  
*(Frost & Sullivan, September 2016)*



**Taking the Pain out of SSL—Their response time is excellent, and I've been satisfied with the outcomes of all interactions I've had with them.**  
*Excerpt from SSL Shopper Review*

**Entrust Datacard not only provides an excellent solution for creating and managing certificates (Certificates Services Portal) as well as for scanning & monitoring all certificates (Discovery), they also give very knowledgeable and friendly support.**  
*Excerpt from SSL Shopper Review*

Contact us today to learn more about the unique advantages of Entrust Datacard's best-in-class digital certificate solutions.  
**+1-877-987-6068 | sales@entrustdatacard.com**  
**entrustdatacard.com**